

# WELCOME

America's **Job** Center  
of California<sup>SM</sup>



**EDD** Employment  
Development  
Department  
State of California

# Rapid Response Program:

- ❑ Team Representatives
- ❑ Dislocated Worker
- ❑ Available Services and Resources
  - America's Job Center of California / WorkSource Centers Service Locator:

<https://www.careeronestop.org/LocalHelp/service-locator.aspx>

# Employment Development Department (EDD):

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- Workforce Services Branch  
-CaJOBS  
[www.caljobs.ca.gov](http://www.caljobs.ca.gov)
- Labor Market Information Division  
[www.labor.marketinfo.edd.ca.gov](http://www.labor.marketinfo.edd.ca.gov)
- Disability Insurance Branch  
[www.edd.ca.gov/disability](http://www.edd.ca.gov/disability)
- Unemployment Insurance Branch  
[www.edd.ca.gov/Unemployment](http://www.edd.ca.gov/Unemployment)

# The EDD's Unemployment Insurance Benefit Program



State of California  
Employment Development Department



About EDD

Find a Job

File & Manage a Claim

Employer Services

EDD News

## ▶ Unemployment Insurance

The Unemployment Insurance (UI) program pays benefits to workers who have lost their job and meet the program's [eligibility requirements](#). If you have become unemployed, you may [file a UI claim](#). You may be eligible for UI benefits if you meet all eligibility requirements. After you have filed a claim, you must continue to [certify for benefits](#) and meet [eligibility requirements](#) in order for the EDD to pay you benefits. Use the information below to access unemployment related services and information.

### File a Claim

- [Information You Need to Apply for UI](#)
- [File or Reopen a UI Claim](#)
- [Eligibility Requirements](#)
- [Filing a UI Claim - Claim Process](#)
- [More...](#)

### Manage a Claim

- [Managing Your Claim With UI Online<sup>SM</sup>](#)
- [Certify for UI Benefits](#)
- [Understanding the Certification Questions](#)
- [Fraud Prevention and Detection Activities](#)
- [How to Appeal a UI Benefit Decision](#)
- [More...](#)

### Payment Information

- [Where is Your UI Benefit Payment?](#)
- [EDD Debit Card<sup>SM</sup> Information](#)
- [How to Avoid Improper UI Payments](#)
- [How to Pay Benefit Overpayments](#)
- [More...](#)

### Online Services

- [UI Online<sup>SM</sup>](#)
- [eApply4UI](#)
- [EDD Web-Cert<sup>SM</sup>](#)
- [Ask EDD](#)
- [More...](#)

### General UI Information

- [Contact Us](#)
- [Forms and Publications](#)
- [Frequently Asked Questions](#)
- [UI News](#)
- [More...](#)

### Employer Information

- [Responding to UI Claim Notices](#)
- [Preparing for Telephone Interviews](#)
- [Identity Theft Prevention](#)
- [Fraud and Penalties](#)
- [Layoff Alternatives](#)
- [More...](#)

EDD Call Center  
 PO Box  
 City CA Zip Code



Mail Date: 00/00/0000  
 SSN: 000-00-0000

EDD Telephone Numbers:  
 English 1-800-300-5616  
 Spanish 1-800-326-8937  
 Cantonese 1-800-547-3506  
 Mandarin 1-866-303-0706  
 Vietnamese 1-800-547-2058  
 TTY (non voice) 1-800-815-9387

Claimant's Name  
 Claimant's Address  
 City CA Zip Code

**NOTICE OF UNEMPLOYMENT INSURANCE AWARD**

- 1. Claim Beginning Date: 00/00/0000
- 2. Claim Ending Date: 00/00/0000
- 3. Maximum Benefit Amount: \$0000
- 4. Weekly Benefit Amount: \$000
- 5. Total Wages: 00,000.00
- 6. Highest Quarter Earnings: 0,000.00

7. This item does not apply to your claim. For more information, see item 7 on the reverse.

8. **You must look for full time work each week.** Please see your handbook, A Guide to Benefits and Employment Services, DE 1275A, for more information about looking for work.

9. This item does not apply to your claim.

10. Employee Name	11. Employee Wages for the Quarter Ending:				12. Employer Name
	Month/Year	Month/Year	Month/Year	Month/year	
Claimant's Name	0,000	0,000			ABC CO
Claimant's Name			0,000	0,000	XYZ CO
13. Totals:	0,000	0,000	0,000	0,000	

# The EDD Debit Card<sup>SM</sup>



High resolution image of  
the EDD Debit Card<sup>SM</sup>

- ▶ Faster, easier and more secure
- ▶ No more waiting
- ▶ Use everywhere
- ▶ Keep the card

# CONTINUED CLAIM

ANSWER ALL QUESTIONS. SEE SECTION A. ON BACK FOR EXAMPLES OF HOW TO COMPLETE YOUR ANSWERS. Each question is explained in your Guide to Unemployment Insurance Benefits.

1<sup>ST</sup> WEEK  
Begins Ends  
YES NO

2<sup>ND</sup> WEEK  
Begins Ends  
YES NO

COMPLETE AND MAIL THIS FORM ON MONTH DAY YEAR

1. Were you too sick or injured to work? ----->  YES  NO  
 If yes, enter the number of days ( 1 through 7 ) you were unable to work ----->  ( 0-7)
2. Was there any reason (other than sickness or injury) that you could not have Accepted full time work each workday? ----->  YES  NO
3. Did you look for work? ----->  YES  NO  
 ← IF MARKED "X", YOU MUST COMPLETE SEC. B, WORK SEARCH RECORD, ON REVERSE
4. Did you refuse any work? ----->  YES  NO
5. Did you begin attending any kind of school or training? ----->  YES  NO
6. Did you work or earn any money, WHETHER YOU WERE PAID OR NOT? ----->  YES  NO  
 (If yes, you MUST COMPLETE items a. and b. below
- a. Enter earnings before deductions here -----> \$
- b. Report employment or "source" of earnings information below: \$

	DATE LAST WORKED	TOTAL HOURS WORKED	EMPLOYER NAME AND MAILING ADDRESS INCLUDING ZIP CODE	REASON NO LONGER WORKING (OR WRITE "STILL WORKING")
1 <sup>ST</sup> WEEK				
2 <sup>ND</sup> WEEK				

7. If you want federal income tax withheld for the week(s) above, Mark this block ----->
8. If you had a change of mailing address or phone number, complete Sec. D on Reverse, and mark this block ----->

I understand the questions on this form. I know the law provides penalties if I make false statements or withhold facts to receive benefits; my answers are true and correct. I declare under penalty of perjury that I am a U.S. citizen or national; or an alien in satisfactory immigration status and permitted to work by INS. I signed this form after the last date for which I am claiming benefits.

X \_\_\_\_\_

# Unemployment Insurance and California Training Benefits (CTB)

- ▶ Attend approved school /training and receive UI benefits
- ▶ Ask about training when you file your claim
- ▶ See *“Unemployment Insurance Benefits: What You Need to Know”* booklet for more information
- ▶ Approved training programs:

[www.labormarketinfo.edd.ca.gov](http://www.labormarketinfo.edd.ca.gov)



# U.S. Department of Labor:

- ▶ Consolidated Omnibus Budget Reconciliation Act (COBRA)
- ▶ Health Insurance Portability & Accountability Act (HIPPA)
- ▶ Employee Retirement Income Security Act (ERISA)
- ▶ Affordable Care Act (ACA)

For additional information, access the Department of Labor website: [www.dol.gov](http://www.dol.gov)

# Department of Labor Contact Information:

U.S. Department of Labor  
Employment Benefits Security Administration  
1-866-444-3272



**EXPLORE**  
What's Right For You

**PREVIEW**  
Health Plans

**APPLY**  
To Get Covered

**GET HELP**  
Find Answers

1-877-752-4737 Options: Individual and Family: Option 2 / Small Business Plans: Option 4  
Hours of Operation: Monday – Friday, 9:00 am – 5:30 pm



Do you know what services  
are covered under your  
Covered California health plan?



Resources to Help You  
Keep and Use Your  
Covered California Health  
Insurance Plan



Find Local Help



# Additional Resources / Materials:

*(Refer to documents attached to email with virtual presentation overview)*

**Don't waste time...**  
**Make your plan...**  
**Take action NOW...**

**Questions?**

THANK  
YOU!